QUARTERLY PHYSICAL REPORT OF OPERATION As of December 31, 2022

Department of Justice (DOJ) / Office of the Solicitor General

Agency:

150070000000

Organization Code (UACS):

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)						
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	Variance	Remarks
1	2	3	4	5	6	7	8	9	10	11	12	13	14
LEGAL SERVICES FOR NATIONAL GOVERNMENT AGENCIES	31010000000000												
OO : Efficient legal service for government and the public													
Outcome Indicator													
Percentage of client agencies who rated the		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	
OSG pleadings and services as Very Satisfactory													
or higher													
Output Indicators													
Percentage of cases acted upon within		99%	99%	99%	99%	99%	97%	99%	99.6%	102%	99%	0%	
thirty (30) days			*										
2. Percentage of cases acted upon for the year		97%	97%	97%	97%	97%	99.6%	93%	95%	99.9%	97%	0%	
3. Percentage of SCN petitions acted upon		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	
within the period allowed by law													

Note: (1) The survey instrument was revised in order to comply with the AO 25's guideline to use a 5-point Likert-adjectival scale. In accordance, the OSG shifted from (1) Poor, (2) Unsatisfactory, (4) Very Satisfactory, (5) Excellent to (1) Very Dissatisfied, (2) Dissatisfied, (3) Neither Satisfied nor Dissatisfied, (4) Satisfied, (5) Very Satisfactory, (5) Excellent to (1) Very Dissatisfied, (2) Dissatisfied, (3) Neither Satisfied nor Dissatisfied, (4) Satisfied, (5) Very Satisfied. Thus, the performance target for this indicator was considered to be "Percent of client agencies who rated the OSG's legal representation with the rating satisfied or higher."

(2) The current system allows cases received in the the previous quarter but acted upon in the succeeding quarter - within 30 days from receipt of the assignment - to be counted as an accomplishment in the succeeding quarter. This is subject to revision which will be implemented by the 3rd quarter of 2023.

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